

Enhanced Call Back

This topic covers the Enhanced Call Back tool, which offers the same functionality as the Call Back tool, but is designed to simplify handling of incoming CSV, EDI, Fixed Length, Lines, and Plain Text messages. It can be used in concert with the [EDI Client](#) (including the related CSV, Fixed Length, Lines, and Plain Text Clients) and [XML Tools](#).

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About Enhanced Call Back

The Enhanced Call Back tool waits for an incoming request at the specified location—just like the Call Back tool does.

After the Enhanced Call Back tool receives an incoming request, the tool runs its outputs. In addition to all of the outputs that the Call Back tool provides, the Enhanced Call Back tool has the "Incoming Request Converted to XML" output. The tool converts from convert incoming EDI, CSV, Fixed Length, Lines, or Plain Text to XML.

For example, if you have an Enhanced Call Back tool that uses the Plain Text format and receives the message "alpha", any tools attached to the "Incoming Request" output will receive the value "alpha", and any tools attached to the "Incoming Request Converted to XML" output will receive the value "<root>alpha</root>".

Conversion Options

The conversion options here are the same as those available in the client tools (EDI, CSV, Fixed Length, Lines, and Plain Text).